Live Support Details

On the live support admin screen ("tiki-live_support_admin.php"), there are some other options. One of them is "Generate HTML" ("tiki-live_support_admin.php?show_html"), which leads you a page where you can copy some html code to paste it in any html page you wish to produce the live support icon:

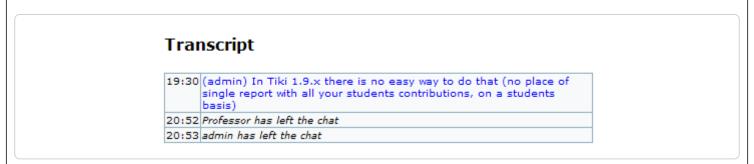


Moreover, there is the option "**Transcripts**", which can be filtered by operator. In this example, we filtered the transcripts for operator "admin" (**tiki-**

live support transcripts.php?filter operator=admin):



If you click on the number at the column "**msgs**", you can view the messages of that support request process (3, in this example):



Related pages

- Live Support
- Live Support User

• Live Support Admin