

Live Support Details

On the live support admin screen ("**tiki-live_support_admin.php**"), there are some other options. One of them is "Generate HTML" ("**tiki-live_support_admin.php?show_html**"), which leads you a page where you can copy some html code to paste it in any html page you wish to produce the live support icon:



Moreover, there is the option "**Transcripts**", which can be filtered by operator. In this example, we filtered the transcripts for operator "admin" (**tiki-live_support_transcripts.php?filter_operator=admin**):



If you click on the number at the column "**msgs**", you can view the messages of that support request process (3, in this example):



Related pages

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- [Live Support User](#)
- [Live Support Admin](#)