## Ways to Get Help

## Get help on a topic.

Try the items on this list in order.

- 1. View the Table of All the Documentation to see if a page concerning your topic exists.
- 2. Use the Doc Site Search to see if a page concerning your topic exists.
- 3. View the Troubleshooting pages to see if something matches your problem.
- 4. Login (register with tikiwiki.org if you haven't already done so) and . . .
  - 1. Find the most appropriate existing page, perhaps a troubleshooting page ar about one of the features.
  - 2. Ask, in the forums, any questions you have about that page. (Don't skip this step, it is critical to making the doc better)
  - 3. Tag the page with ((help)) or one of the other tags so it appears on the documentation status page. e.g. edit in ((Help)) *Can anyone tell me how the whatamajig feature works?*
  - 4. Watch that page for answers to your questions, (they often will be in the form of links).
  - 5. Pat yourself on the back. The next person who comes along will only need to go to step 2.
- 5. If after a few days nothing is happening try:
  - 1. search http://Tikiwiki.org for content.
  - 2. search the Tikiwiki user forums for content.
  - 3. get on the IRC channel, or Mailing Lists and ask a question there.

## Getting more help once you've the found the documentation (or lack thereof)

- 1. Login so you can edit.
- 2. Write what you know.
- 3. Write what you need to know.
- 4. Tag the page by linking it to one of the documentation status tag pages (see Documentation Status).
  - 1. Watch that page for answers to your questions, (they often will be in the form of links).
  - 2. Pat yourself on the back. The next person who comes along will only need to go to step 2.
- 5. If after a few days nothing is happening try:
  - 1. search http://Tikiwiki.org for content.
  - 2. search the Tikiwiki user forums for content.
  - 3. get on the IRC chat channel, or Mailing Lists and ask a question there.

## Get Help Right Away

Lookup someone on our Tikiwiki Experts page. This is a community moderated list of people with various specialties who help people for a reasonable fee.