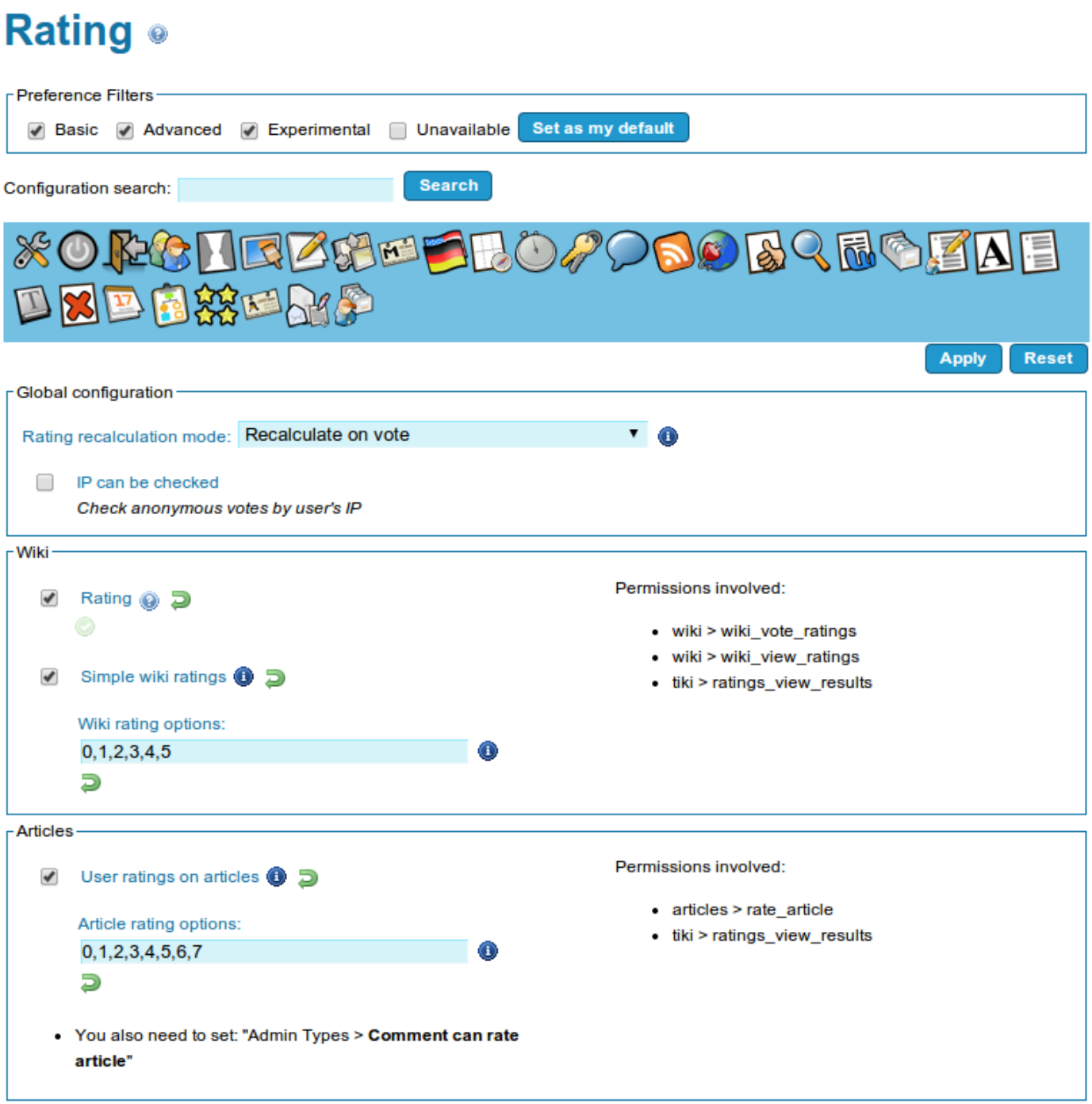
Rating

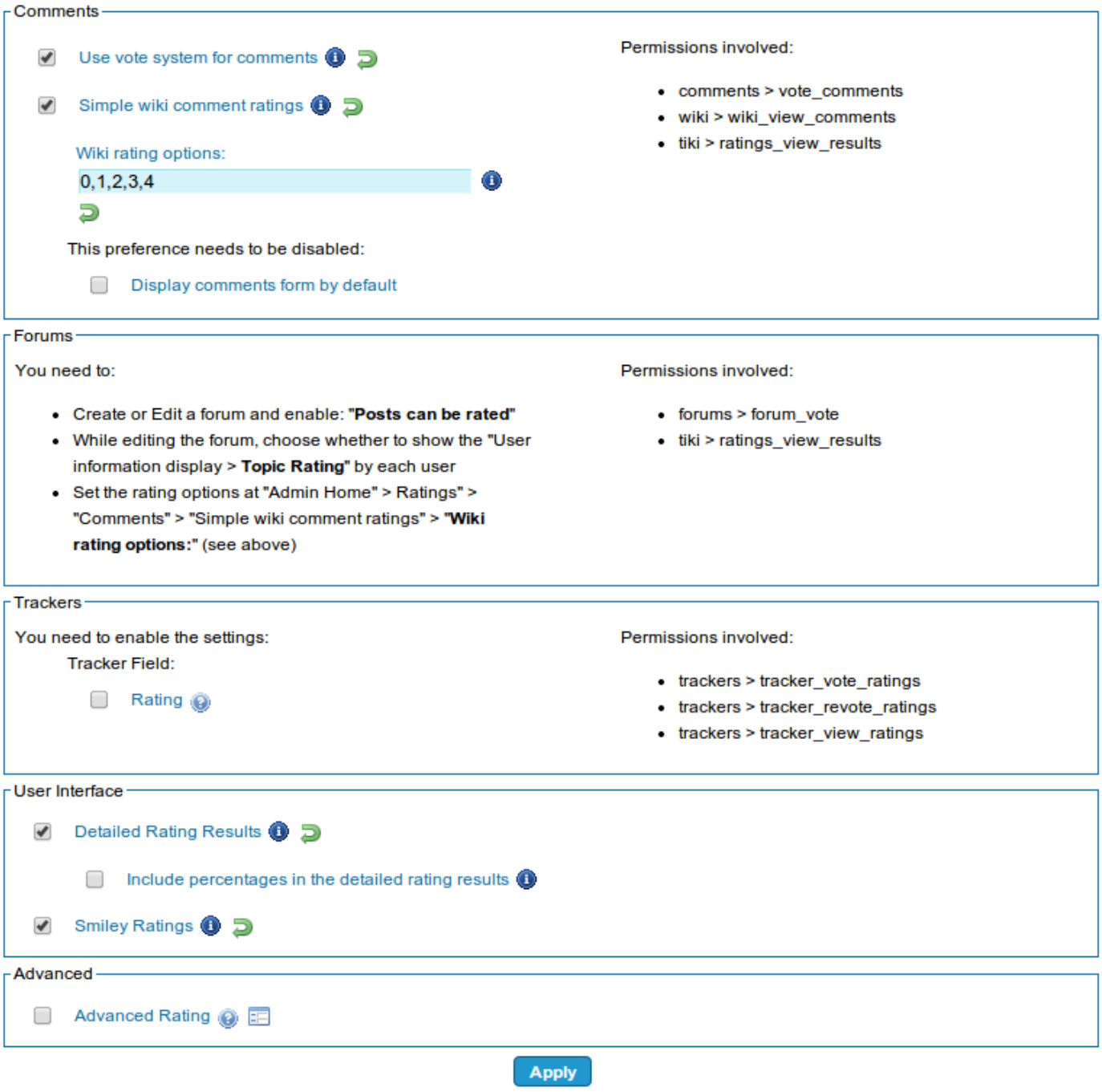
Rating is way for users to evaluate tiki content, such as wiki pages, comments, articles or tracker items. For '*Advanced Ratings & Calculation Syntax*' please visit '*Calculations*'.

Using '*Rating*' in Tiki, visitors can provide feedback like:
* Did this page help you solve the issue?
* Was this page easy to understand?
* How much agreement do you have with the author's opinion in that article?
* How much do you agree with that comment?

Admin panel

You can switch most settings related to Rating in its admin panel at tiki-admin.php?page=rating ("**Admin home > Rating**")





A few other settings are in other admin panels. See below.

Standard Rating system in Wiki pages

Submitting proposals through using Wiki pages and their rating system

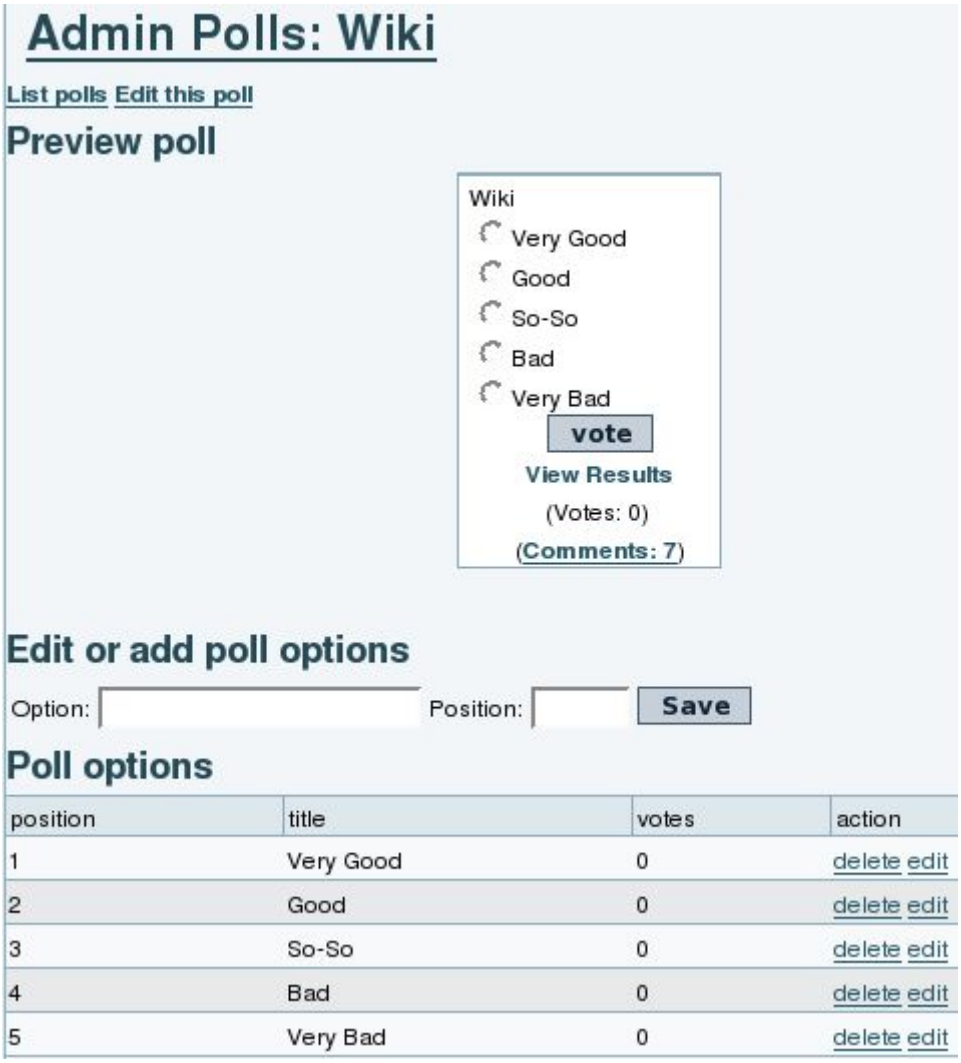
You need to have enabled these features:

- "**Admin > Wiki > Rating**"
- "**Admin > Features > Polls**"

Check that registered (or anonymous, whatever you prefer) have the global permission to view and vote ratings (set that to your choice). And you can modify that with local permissions on individual objects (review Permissions Settings , if needed).

Then you need to create a poll template under "Admin > Polls" (tiki-admin_polls.php - option in the main application menu, under the admin section):

...and add some options to this poll template:



Later on you will be able to select this poll template at wiki edition time.

And then, you'll be able to see the results from that rating on that page, or you'll be able to rate that page (if you have enough permissions).

You'll see the "Rating" box on the top right corner of the page.

Clicking on that box, you'll see the current results of the poll votes:

And after clicking on the vote link (on top of the box), you'll be able to insert your vote to that page through that poll.

Select an option ("Good" at the screenshot) and click on the vote button. This will record your option, and after you go to see the results again, you'll see:

And whenever another person rates the page, you'll see your option highlighted (in yellow in tikineat.css theme style), but not the options of the other users ("Very good", in this screenshot).

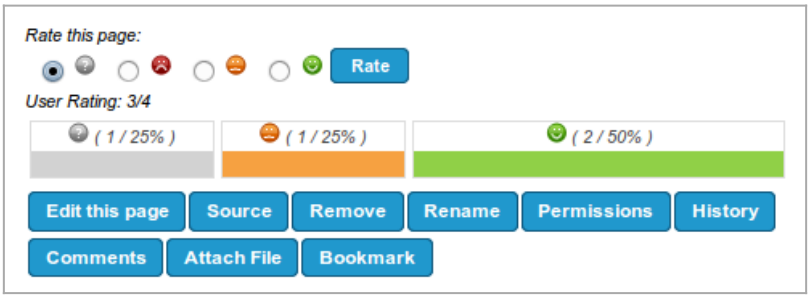
Simple ratings in Wiki pages

Enable the feature "**Admin home > Rating > Wiki > Simple wiki ratings**" and "**Wiki rating options:**" (1, 2, 3, 4, 5; or less/more options than those)

Ensure that you granted to your desired group/s the permission to vote, and view the rating results.

- wiki > tiki_p_wiki_vote_ratings
- tiki > tiki_p_ratings_view_results

The simple rating is shown at the bottom of the page, just above the button bar:



Click to expand

Users ratings in Articles

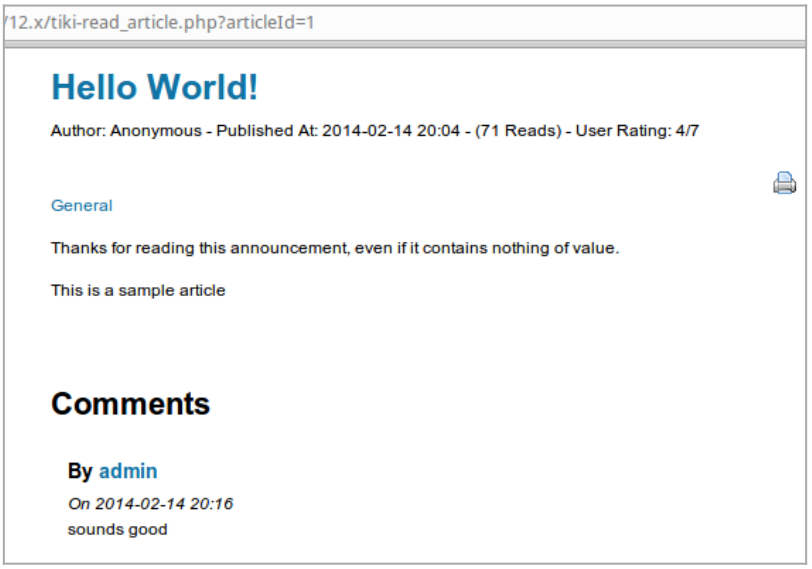
Enable the feature "**Admin home > Articles > General Settings > User ratings on articles**", and set the options here: "**Article rating options**:" (1, 2, 3, 4, 5; or less/more options than those)

Ensure that you granted to your desired group/s the permission to vote, and view the rating results.

- articles > tiki_p_rate_article
- tiki > tiki_p_ratings_view_results

You can see a few examples below depending on the features enabled, and the permissions of the group of users involved.

1. Example of simple display of results for anonymous users, without the permission to vote, but with the permission to view the rating results, and without detailed results nor colored smiley ratings. One comment also displayed below.

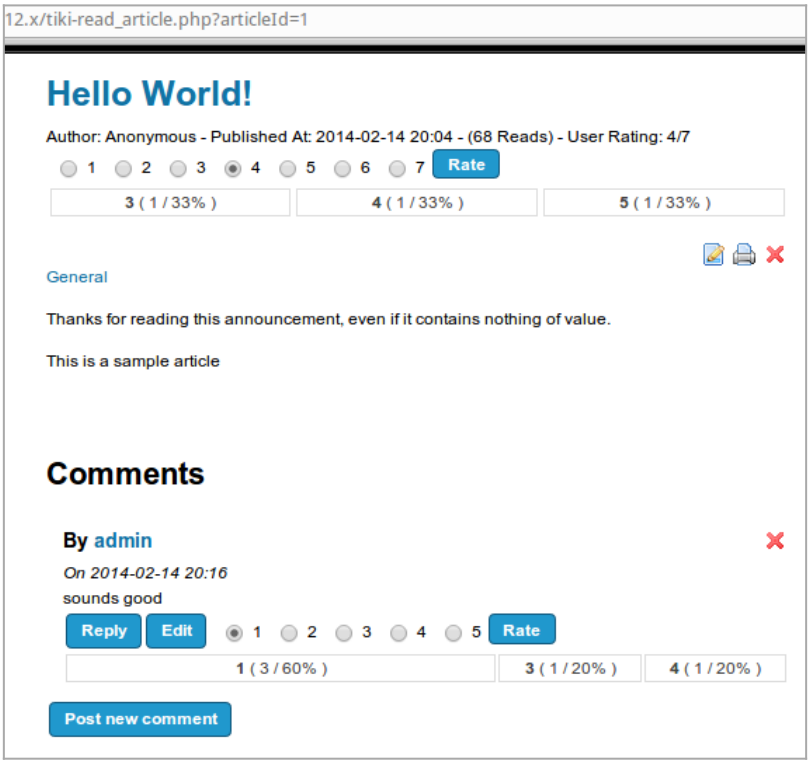


Click to expand

2. Example of simple display of results for registered users, with the permissions to vote and to view the rating results, and without detailed results nor colored smiley ratings. One comment also displayed below

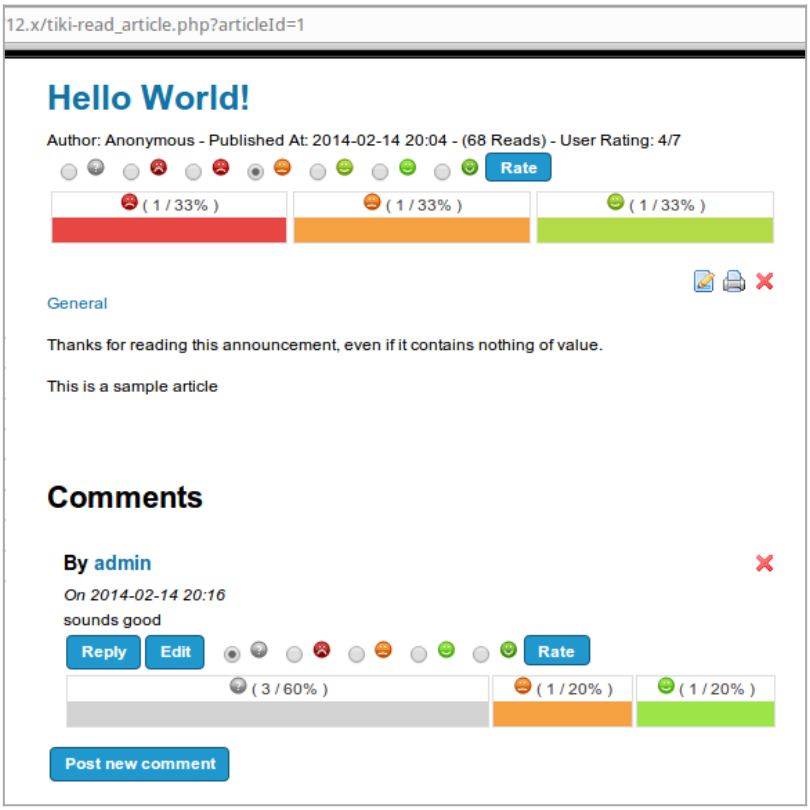
Click to expand

3. Example of detailed display of results for registered users, with the permissions to vote and to view the rating results, and without colored smiley ratings. One comment also displayed below.



Click to expand

4. Example of detailed display of results for registered users, with the permissions to vote and to view the rating results, and with colored smiley ratings. One comment also displayed below.



Click to expand

Users ratings in Comments

Enable the feature "**Admin home > Rating > Comments > Simple wiki comment ratings**" and "**Wiki rating options:**" (1, 2, 3, 4, 5; or less/more options than those)

Ensure that you granted to your desired group/s the permission to vote, and view the rating results.

- comments > tiki_p_vote_comments
- tiki > tiki_p_ratings_view_results

See an example in the screenshots above.

Users ratings in Forums

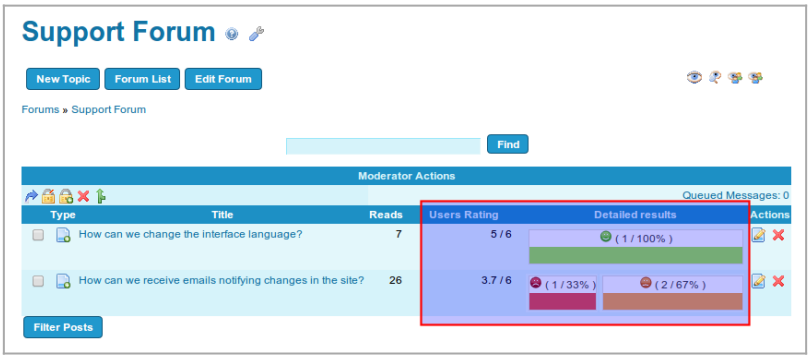
To set it up:

- Create or Edit a forum and enable: "**Posts can be rated**"
- While editing the forum, choose whether to show the "User information display > **Topic Rating**" by each user (Tiki12.2+)
- Set the rating options at "Admin Home" > Ratings" > "Comments" > "Simple wiki comment ratings" > "**Wiki rating options:**" (0, 5, 4, 3, 2, 1; or less/more options than those)

Ensure that you granted to your desired group/s the permission to vote, and view the rating results.

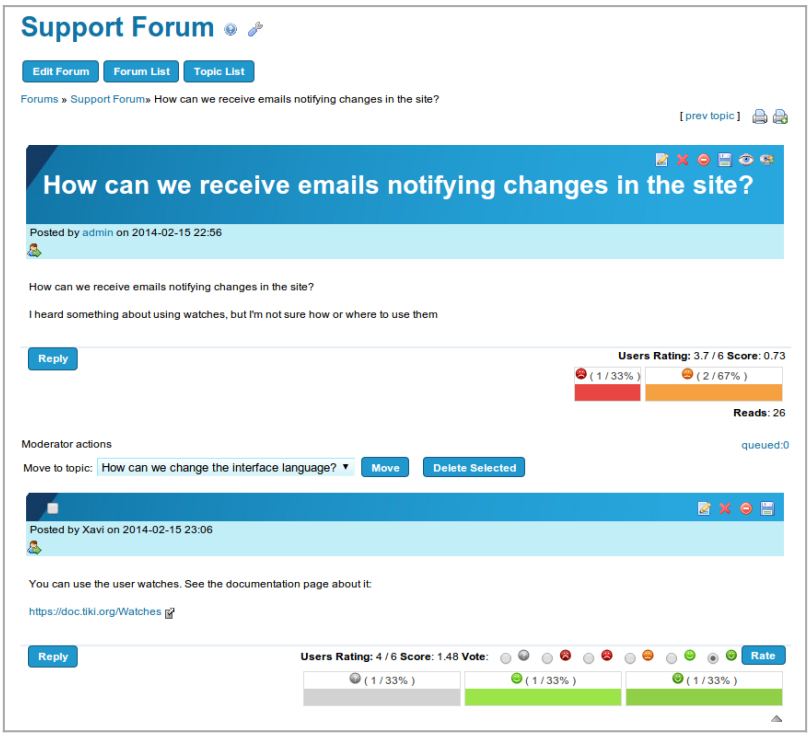
- forums > tiki_p_forum_vote
- tiki > tiki_p_ratings_view_results

Example of the thread list in a forum, showing results for the first message of every thread (thread topic), with detailed results and rating smileys both enabled.



Click to expand

If we visit one of those threads of that forum, we can see that the rating shown in the threads list corresponds to the rating of the thread topic (first message of the thread). Replies to that topic can also be rated by users.



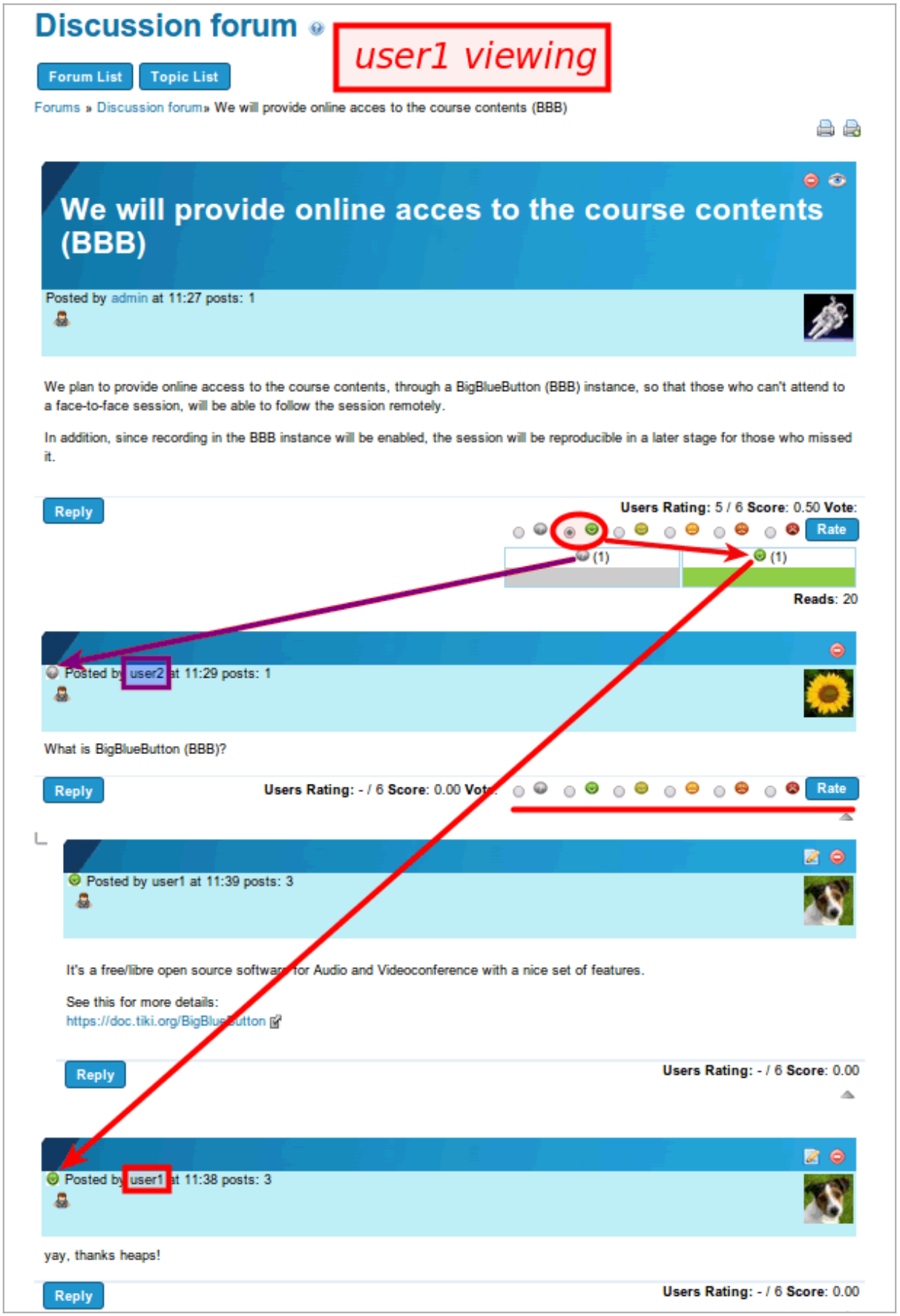
Click to expand

Since Tiki12.2, there is a new forum setting to allow the optional display of the Rating by each user to that forum thread topic in each reply.

This is useful to ease the task to reach consensus on deliberations (in forum threads) by identifying in a more clear way the position (topic rating) of each person on that topic at each moment on the discussion.

Let's see for instance, an example of discussion thread started by user admin, and replied (and rated) bu user1 and user2, providing different rating values each one of those users to the main topic of the discussion thread.

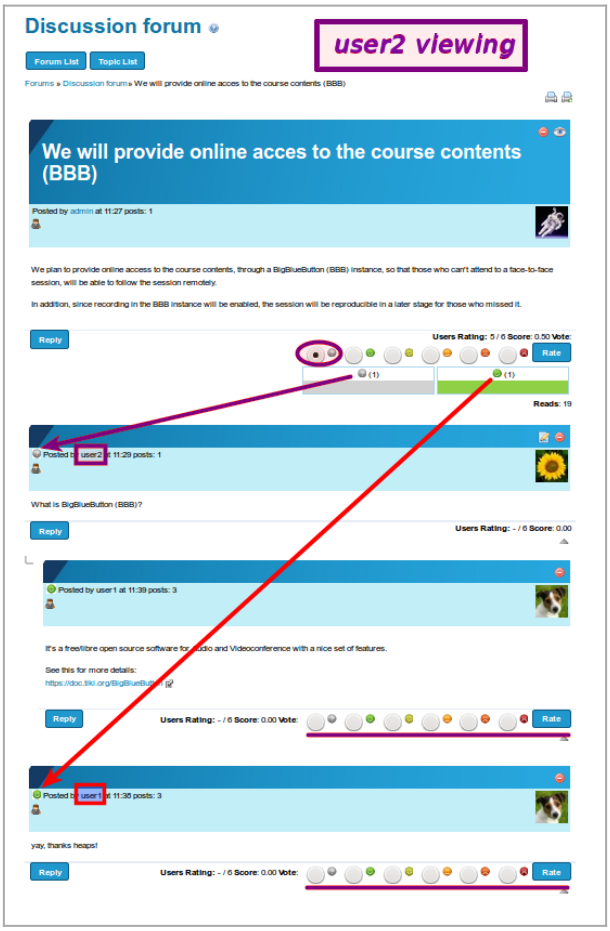
User1 would see this page displaying his/her choice in the form to rate the main topic of the forum thread:



Click to expand

Notice that user 1 has the option to rate also the replies made by others users, but not his own post.

Similarly, user2 sees his/her choice in the form to rate the main topic of the forum thread, and has the option to rate also the replies made by others users (user1), but not his own post:



Click to expand

Users Ratings in Trackers

In Tiki12 there is no need to enable the feature sitewide for trackers, but to enable the tracker field Ratings, in case it is disabled in your site. You can enable it at "**Admin home > Trackers > Field types > Rating**".

Note:
In earlier Tiki versions, some other features also allowed to set up a rating system in Tiki with trackers, but they are currently (as Tiki12 at least) mostly deprecated:

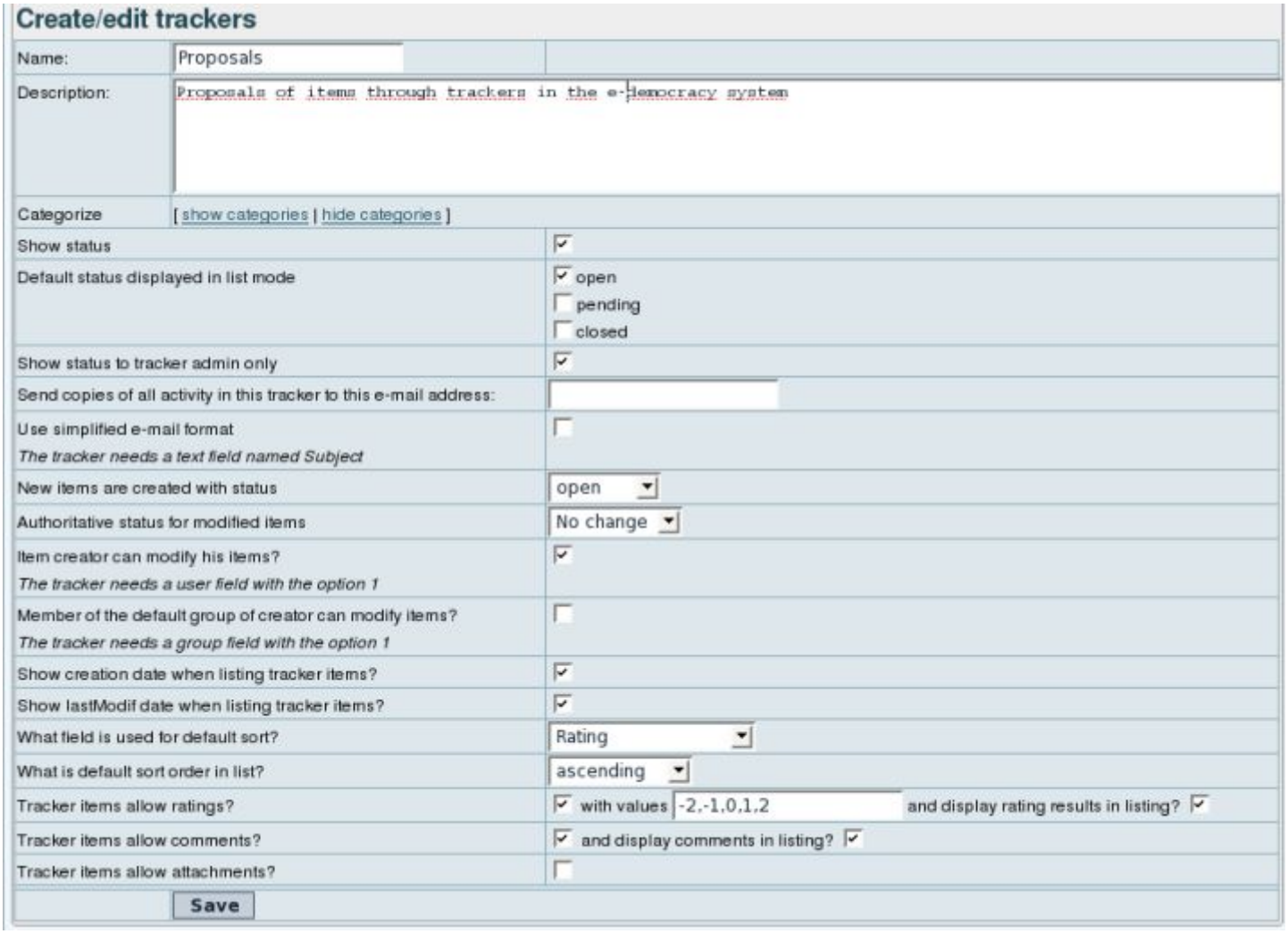
- Edit a tracker > Features > "Allow ratings (deprecated, use rating field)"
- Admin home > Trackers > Field types > Stars (deprecated)
- Admin home > Trackers > Field types > Stars (system)

Ensure that you granted to your desired group/s the permission to vote, and view the rating results.

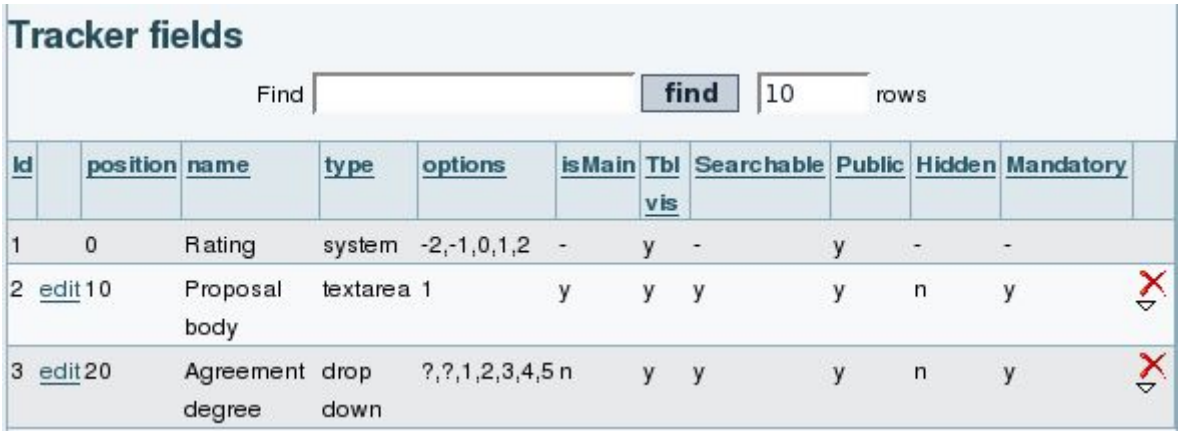
- trackers > tiki_p_tracker_vote_ratings
- trackers > tiki_p_tracker_revote_ratings
- trackers > tiki_p_tracker_view_ratings

Example for Submitting proposals through Trackers and their rating system (Tiki6)

Create a new tracker with "rating" selected

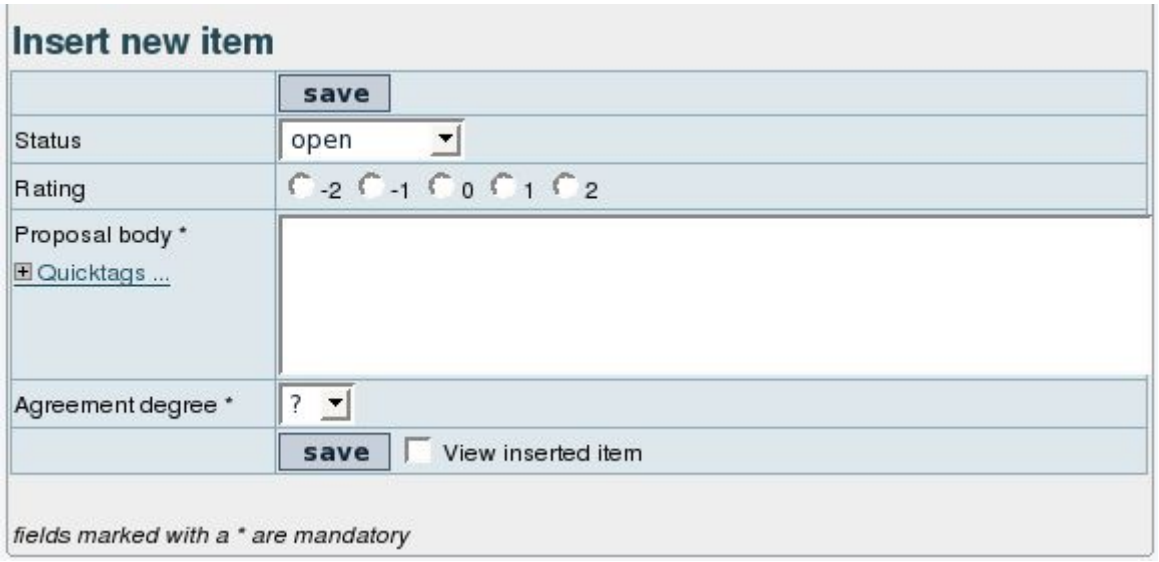


Add some tracker fields, like the ones in the figure:

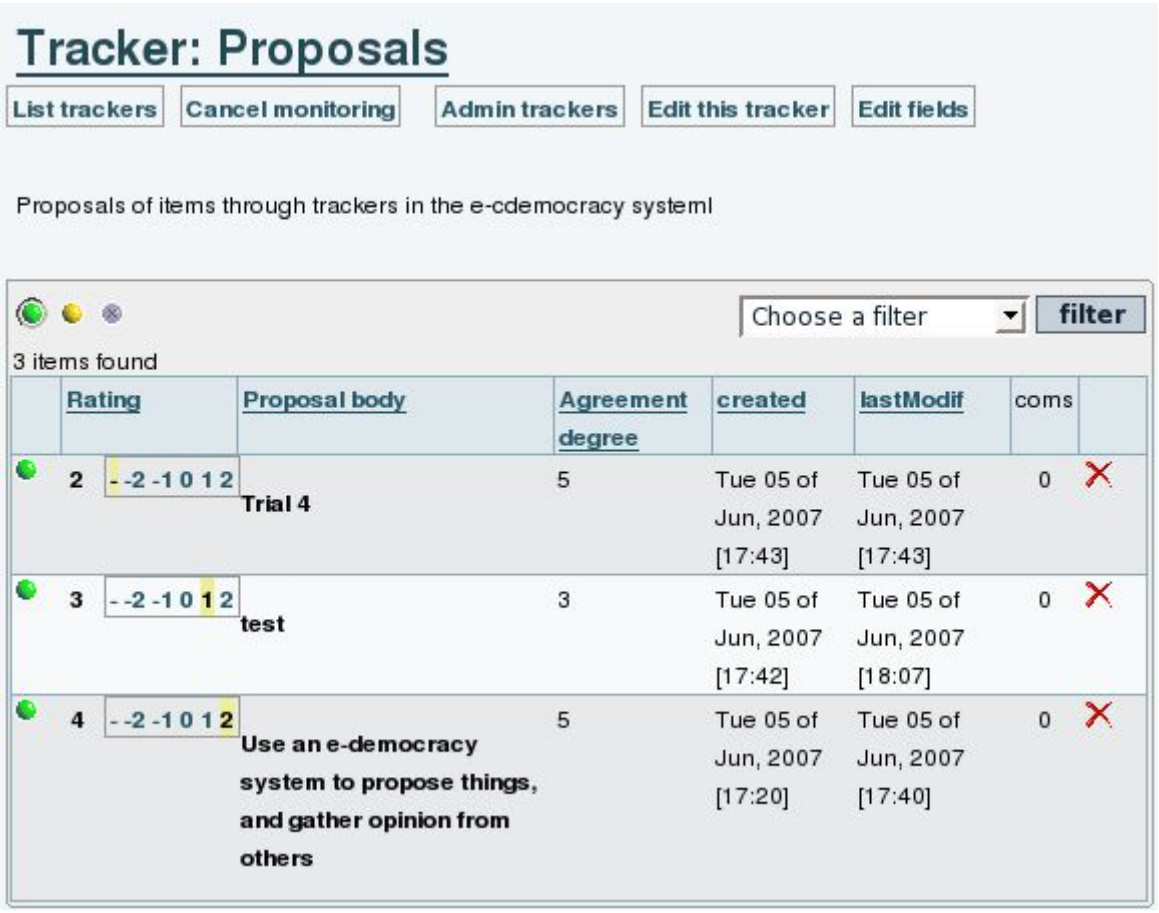


Id		position	name	type	options	isMain	Tblvis	Searchable	Public	Hidden	Mandatory	
1		0	Rating	system	-2,-1,0,1,2	-	y	-	y	-	-	
2	edit	10	Proposal body	textarea	1	y	y	y	y	n	y	
3	edit	20	Agreement degree	drop down	?,?,1,2,3,4,5	n	y	y	y	n	y	

Nowadays, you can go to the tracker, from "Trackers > List Trackers", and select your tracker from the list ("Proposals" in this example). You'll see the insert form:



Fill in the tracker with some items, and rate the tracker items. For instance:

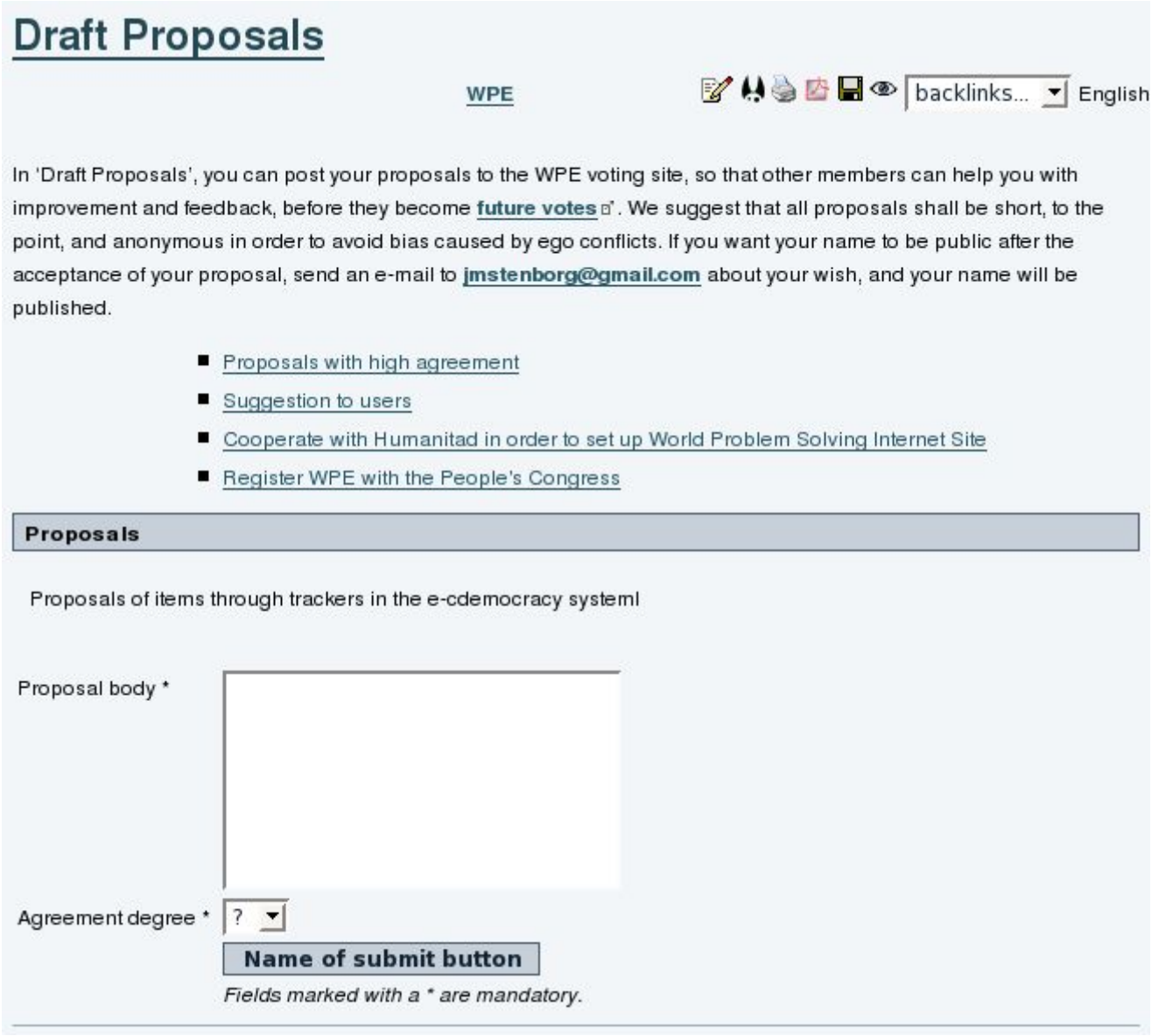


At this stage, you can also use some wiki plugins: TRACKER and TRACKERLIST plugins.

Let's see how can they be used, for instance. In a wiki page, we can add:

```
{TRACKER(trackerId=>1, fields=>1:2:3, action=>Name of submit button, showtitle=>y, showdesc=>y, showmandatory=>y, embedded=>y)}Notice to users when submitting the tracker item{TRACKER}
```

This would produce (just below the "**Register WPE with the People's Congress**", starting with a title bar called "Proposals", which is the tracker title):



And the TRACKERLIST plugin can be used like in here:

!!! Proposals with high agreement {TRACKERLIST(trackerId=>1,fields=>1:2:3, showtitle=>y, showlinks=>y, showdesc=>y, showinitials=>y, showstatus=>y, status=>opc, max=>10, filterfield=>3, filtervalue=>5, exactvalue=>5)}Notice to users{TRACKERLIST}

Which would produce this filtered list on the wiki page itself:

Proposals with high agreement

Proposals

Proposals of items through trackers in the e-cdemocracy systeml

	Rating	Proposal body	Agreement degree	created	lastModif	coms
	2 - -2 -1 0 1 2	**Trial 4**	5	Tue 05 of Jun, 2007 [17:43]	Tue 05 of Jun, 2007 [17:43]	0
	4 - -2 -1 0 1 2	**Use an e-democracy system to propose things, and gather opinion from others**	5	Tue 05 of Jun, 2007 [17:20]	Tue 05 of Jun, 2007 [17:40]	0

More information

More information at the tutorials:
https://doc.tiki.org/E-democracy+system

related

- Advanced Rating

alias

Ratings